



Privacy Policy

We agree to comply with the Privacy Policy, the Privacy Act 1988 (Privacy Act) and all other applicable privacy laws and such other data protection laws as may be in force from time to time which regulate the collection, storage, use, and disclosure of information about identifiable individuals held by or on behalf of the Guest to the extent that they are legally obligated to comply with these laws.

This Privacy Policy describes how we collect, use, process and disclose your information, including personal information which includes certain identifiable information about you, like your name, email, address, telephone number, bank account details, payment information, support or contact queries, online community comments and so on (**Personal Information**).

Please read this Privacy Policy carefully. We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Who We Are

The website, www.mandalabeachhouse.net (**Website**) and the Website's contents, products, materials and services (**Services**) are owned by **M Horner (Mandala Beach House, we, us, our, Owner)**. The term 'you' refers to the user or browser of the Website and in the context of bookings for **Mandala Beach House** means the Guest making the booking or all guests in respect of the booking.

What type of information do we collect?

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance.
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

How do we store, use, share and disclose your site visitors' personal information?

Mandala Beach House is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through

Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

How do we communicate with our site visitors?

We may contact you to notify you regarding your booking, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about Mandala Beach House, or as otherwise necessary to contact you to enforce our Terms and Conditions, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

The Ways we collect your data

Booking requests/enquiries, newsletter subscriptions - When visiting our website, we may ask you to provide us with Personal Information to submit an enquiry, make a booking or subscribe to our newsletter. You will be asked to enter your name, email address, mailing address and/or phone number as well as provide other Personal Information to enable us to provide Services and give you access to our premises, and for our guest registration requirements.

Cookies - Information is collected using standard cookies and similar tracking technologies. Cookies are small files that a website or its service provider transfers to your computer's hard drive through your web browser (if you allow) that enable www.mandalabeachhouse.net to recognise your browser and capture and remember certain information.

We use cookies compile aggregate data about website traffic and website interaction. There is no personally identifiable information in cookies and we do not use any other data-capture mechanisms other than cookies.

You can choose to disable cookies through your own web browser's settings or request a notification form your computer each time a cookie is being sent. Disabling cookies may hinder the functioning of our Website.

Analytics - We may use third-party browser and mobile analytics services like Google Analytics® on our Website. These services use tools to help us analyse your use of www.mandalabeachhouse.net including information like the third-party website you arrive from, how often you visit, events within the Platforms, usage and performance data and purchasing behaviour. We use this data to improve the Website and provide information, products and Services that may be of interest to you.

Children's Online Privacy Protection Act Compliance and Minors

Mandala Beach House does not knowingly collect any personally identifiable information from anyone under sixteen (16) years of age in compliance with COPPA (Children's Online Privacy Protection Act (USA)), the Australian Privacy Act 1988 (Cth) and the GDPR (General Data Protection Regulation of the European Union). If you are under the age of sixteen (16), you must ask your parent or guardian for permission to use this Website.

How can your site visitors withdraw their consent?

If you don't want us to process your data anymore, please contact us at hello@mandalabeachhouse.net

Contacting Us

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at hello@mandalabeachhouse.net